

Capacity Building Workshop Report

Cyber Security Capacity Building Workshop for MSMEs in India May 27& 28, 2026 | Chumoukedim & Kohima, Nagaland, India

CUTS International conducted cybersecurity workshops for MSMEs on May 27 & 28, 2026, at Nagaland, India in association with YouthNet and Department of Industries & Commerce Government of Nagaland. The programme was supported by The Asia Foundation and [Google.org](https://www.google.org), and organised under the APAC Cybersecurity Fund initiative. This event aims to enhance digital resilience among small business owners.

The cyber security workshop attracted entrepreneurs and workers from various parts of the Kohima and Chumoukedima district in Nagaland. Among them, the majority were representing Micro, Small and Medium Enterprises (MSMEs). The programme witnessed the presence of 238 participants.



MS. Nunesenuo Chase, Director, YouthNet began the event session by welcoming the distinguished participants. MS. Toinali Chopi, Founder of Beauty Barn India, MS. Tasang Imchen, Founder of Expression Life, Shri Medo Putsure, Founder of Bambusa Express & JOME Foods were present there as honourable guests.

Shri Neikepekho Shosahie, Associate Director, YouthNet delivered an in-depth speech on cyber attacks, focusing on how cybercrimes are evolving in scale and sophistication. Shri Subham Ghosh, Programme Officer, CUTS International delivered a detailed session explaining common forms of attacks such as phishing, ransomware, identity theft, and financial fraud, using real-life cases handled by the Cyber Cell. This cyber security session highlighted how individuals and MSMEs are often targeted due to weak digital security practices. He stressed the importance of basic cyber hygiene, including strong passwords, regular software updates, and cautious online behaviour. Practical guidance was shared on identifying suspicious links, emails, and fake websites. She also outlined the immediate steps to be taken in case of a cyber

incident, including timely reporting. Shri Sohom Banerjee familiarised participants with government cybercrime reporting mechanisms. The session helped participants better understand risks and build confidence in responding to cyber threats.

Emphasising the importance of robust cybersecurity practices, Shri Subham Ghosh, Programme Officer, CUTS International, pointed out that Micro, Small, and Medium Enterprises (MSMEs) remain particularly vulnerable due to limited awareness and resources. With rapid technological advancements fuelling the expansion of the digital world, the risks of digital payment fraud, data theft, and other cybercrimes are only increasing. He urged participants to remain vigilant and proactive, stressing that awareness and preparedness are key to protecting both businesses and individuals from the constantly evolving tactics of cybercriminals.

The cybersecurity workshop attracted 238 participants, mostly representing MSMEs. The participants were predominantly between the ages of 35 to 42, majorly female with most having completed at least secondary level. The workshop reflected a positive and encouraging shift towards understanding the vital role of digital protection in ensuring business continuity and resilience.

The workshop focused on building cybersecurity awareness among MSME owners, staff, and business partners by covering a broad spectrum of digital threats, from obvious dangers to often-ignored weak points. Through engaging and interactive sessions, participants were introduced to core cybersecurity practices such as using strong passwords, backing up data regularly, updating software on time, and managing digital assets effectively. To keep the sessions lively and reinforce key takeaways, quizzes were held at the end of each segment, with participants actively responding and receiving prizes for correct answers. This format not only deepened understanding but also created an energetic, hands-on atmosphere that promoted real-world application of cybersecurity practices.

Analysis of participants' feedback after the workshop illustrated that 170 of them rated the workshop as highly relevant and expressed strong appreciation for the quality of the content and the practical value of the case studies presented. 20 participants termed their experience as positive and indicated interest in attending future cybersecurity workshops.

During the workshop, one participant shared her horrible experience. A 42-year-old school teacher from Kohima, received a phone call from a person claiming to be a bank official. The caller warned her that her account would be blocked unless she verified her details immediately. Trusting the caller, she shared her OTP and banking information. Within minutes, she received multiple transaction alerts and discovered that ₹85,000 had been transferred from her account. Shocked and distressed, she reported the incident to her bank and the cybercrime helpline. The experience taught her the importance of never sharing OTPs or personal banking details over the phone.

Workshop glimpses of the training sessions and Group Photo



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